G. Roberts

INDEPENDENT FAMILY FUNERAL DIRECTOR Since 1986

Funeral Services Brochure



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G. Roberts

Providing Funerals of Distinction Since 1986

Every person's life is unique, and we acknowledge the importance of replicating an individual's life in how their funeral arrangements are conducted. With decades of experience, we have now gained an excellent reputation in arranging funerals in Scarborough and the surrounding areas through our premises in Sherwood Street.

In 1906 our main premises in Sherwood Street, Scarborough, was purpose built as a funeral home. Since then, we have adapted it to our modern needs, carrying out a wide range of different funeral services over the years.

In recent times, our premises has expanded by the opening of Sherwood House, 119 Victoria Road (on the corner of Sherwood Street) in November 2022 which has become our head office and front of house client areas. With a comfortable reception. two beautifully furnished arranging rooms and our working staff office. Subsequently this has meant, a change to the companies original premises at 6/8 has now become the dedicated chapels of rest with a peaceful lounge area for clients to come and pay their respects at our facilities. Also at 6/8 is our mortuary facility, by having our own facility this ensures that all our back room work is completed by our trained staff on site.

Our family operated funeral directors are the local market leaders for providing high quality funerals. Founded by Graham Roberts and his sister Christine, the family morals have continued through the decades. With Graham's son George joining the business in 2013 and George's step daughter Amelia in 2023. In addition to Graham's wife Amanda who also joined the business in recent times. With our team of funeral operatives who assist in bringing your loved ones into our care up to the day of the funeral where they act as drivers or bearers.

In 2019 and 2020, G. Roberts Independent Family Funeral Director achieved recognition as Runner's Up in the Golden Charter Funeral Planner Of The Year Award for Yorkshire and East Lancashire Region. Our continued service within the community was also recognised by finishing as a finalist in The Scarborough News Business Excellence Awards 2021. Also SME Funeral Director of the year runners up in 2022 and Winners in 2023. Completing the recent run of the awards winning the funeral director category in the Corporate Live Wire Innovation & Excellence Awards.

G. Roberts Independent Family Funeral Director are proud members of SAIF, Society of Allied and Independent Funeral Directors – the trade organisation nationally from Independent Funeral Directors. In March 2023, George was elected as a member of SAIF's executive committee, this is an acknowledgment to our companies proud independent status.

I hope that you find this brochure helpful and that it will enable you to make informed choices. Please remember that most things can be changed at any time after the initial arrangement meeting, provided they have not already been completed. If you would like to alter or make any additions to the arrangements or if you require any further information or explanations, please feel free to contact the staff at our office for help and advice.















Testimonials

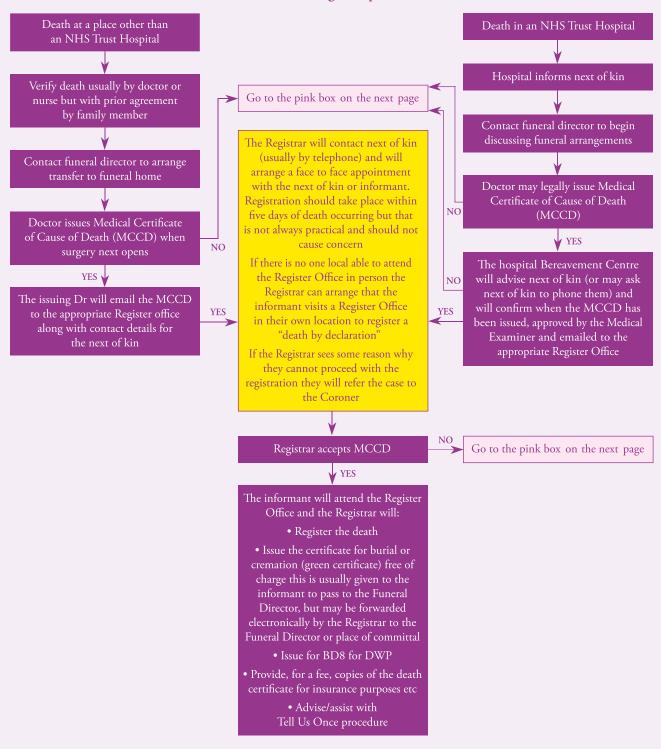
- The guidance and care taken to unsure my Dads funeral was everything that we requested. We have received excellent after care and recommend them in the future.
- I was so impressed by George and his team. Everyone was so kind, patient and understanding. I was especially impressed by the way George listened to my concerns about how best to help my son process his beloved grandad's death and funeral. George unprompted came up with some really helpful suggestions to enable the day to go as smoothly as it could for everyone. I would highly recommend George Roberts and his team.
- I would just like to thank George and all his team for the care and professionalism that they gave to me and my family at what was a very difficult time. I could not recommend them highly enough, excellent service.
- I can't thank them enough. From the first day of discussing the arrangements, they have been so helpful, courteous. They respected our wishes in regards to the arrangements. Was helpful with every aspect of the funeral. On the day everything was perfect. I was touched how I was looked after. We was not rushed on anything I can thoroughly recommend this company.
- George Roberts Funeral Directors were second to none. From the very first phone call they were caring treating my husband as if he was one of their own family. I can not thank them enough for the care they gave to us all in the days following his death.
- George and team provided an impeccable service. From the support and understanding at an emotional time, through guidance and advice on the small touches such as order of service sheets, and suggestions for funeral tea venues. Their thoughtfulness, discretion and professionalism on the day of the funeral itself was very much appreciated, and I can only thank them on behalf of my family, for their support and service. Thank you.
- Excellent Funeral Directors, We used them five years ago for my mum, every detail was to perfection, so we have just used them again for my dad. Nothing is any trouble to George and his lovely staff members they are caring and use sensitivity whilst also being very professional. I would recommend G Roberts Independent Family Funeral Director to everyone. Many thanks for making a sad day perfect.
- I've attended too many funerals and been involved in arranging quite a few, so can recommend G Roberts of Scarborough in the very highest terms for the excellent job they did for my mother's funeral. Everything was done kindly, courteously, respectfully, professionally and promptly. It was a huge comfort. This family firm provide a really good funeral service.

First Steps

The first steps taken when a death occurs are often the hardest to make. At G. Roberts Independent Family Funeral Directors we have experienced local staff on call at all times to answer the telephone personally. They can arrange the transfer of the

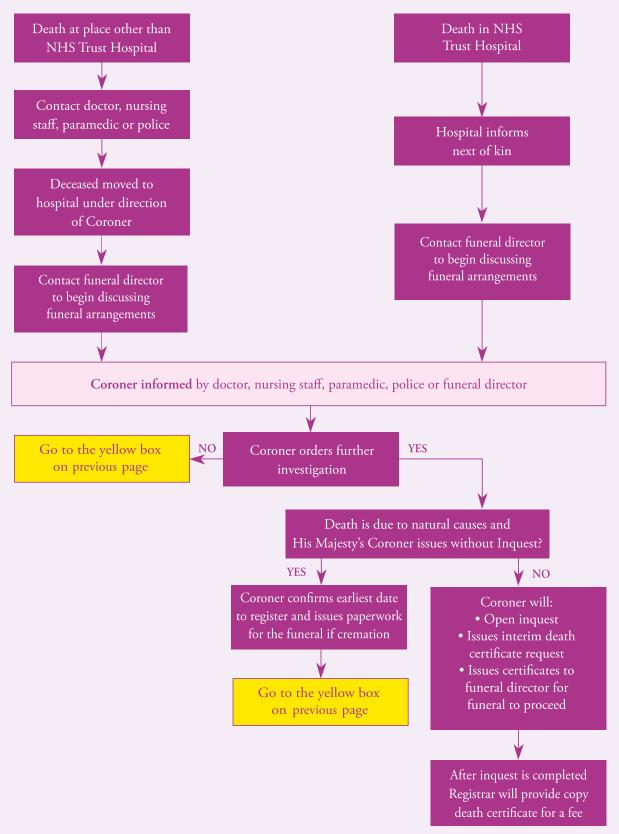
deceased person from the place of death, make contact with a qualified funeral director to give immediate and detailed advice or simply help and guide you through that difficult and no doubt unfamiliar period immediately following a death.

Procedure following an expected death:



Our advice to all families is that when a death occurs they contact us immediately. In many cases now when people pass away in hospital, it is not necessary for us to attend immediately, however our staff can give the helpful advice needed to put people's minds at ease, and to ensure that the family are aware of everything which needs to be done.

Procedure following an unexpected death:



Registration of Death

One part of the 'funeral process' that your funeral director will not be able to do for you is to register the death. This needs to be completed by the legally responsible person, someone present at the death, the occupier of the premises where the death occurred, or the person arranging the funeral. This person must attend the register office with the medical

certificate of cause of death (MCCD) issued by the doctor, and the deceased person's birth certificate and medical card (if available). Our staff can advise you on where you must go to do this, and can make the appointment for you. A death normally needs to be registered within five days, unless the Coroner is investigating the circumstances. In certain situations the five day period can be extended.

The Registrar will interview you in private to gather the following information for the register:

- The date and place of death.
- The full name and maiden surname if the deceased person had been married, and any previous names used.
- Their date and place of birth.
- The occupation and, if the deceased person was married or widowed, the full name and occupation of their partner.
- Their permanent address.
- Whether the person who has died was in receipt of a pension from public funds.

• Your name, address and relationship to the deceased person.

Additional details will also be collected by the Registrar:

- The marital status of the deceased person.
- If the person who has died was married or in a civil partnership, the date of birth of the surviving person.

The Registrar will record all details in draft form and will ask you to check that they have been recorded correctly. This will then be copied into the register book, which you will be asked to check through carefully and sign.

On completion the Registrar will issue:

- A certificate for burial or cremation 'green form' which enables the funeral to proceed (however, if the Coroner is involved different procedures may apply). This is issued free of charge.
- A BD8 Department for Work and Pensions (DWP) form for pension or benefit purposes. This is also issued free of charge.
- You may also purchase certified copies of the entry (death certificates) at a cost of £11.00.
- A card for you to complete if you wish for the deceased person's details to be removed from mailing lists, however we will complete this on your behalf.

Financial Advice

Dealing with money matters is often the last thing you want to be doing when you have suffered a bereavement. Unfortunately, it is something that has to be addressed and some financial matters are more pressing than others. Time delays can lead to unnecessary complication and cost.

What should I do first?

The first thing is to register the death and take care of the funeral arrangements.

The cost of the funeral can normally be released directly from one of the deceased person's accounts upon production of the invoice and death certificate, if there are sufficient funds. If there are insufficient funds, you may be eligible to apply for help from the State - please ask and you will be advised of the eligibility criteria.

Once you have attended to the above, it is advisable to write a list with the following information:-

- 1. Accounts/Shares/ISA's etc.
- 2. Life Insurance.
- 3. Private Pensions/Annuities.
- 4. DWP/State Pension.
- 5. Utility Companies.
- 6. Council Tax.
- 7. Buildings Insurance.

All these people may have to be contacted and if you write a list at the start then this will help organise what needs to be done.

The person that has the responsibility of dealing with the administration of the estate is either:

- 1. The executor if there is a Will.
- 2. The next of kin under the rules of Intestacy if there is no Will.

It will be up to them to decide whether they wish to deal with matters personally or whether to get assistance from a Solicitor with the administration of the estate.

The circumstances will dictate, and it is often not required on the first death in a couple whose assets are held jointly.

Some Solicitors offer a free initial consultation to assess whether you require their services, you may wish to take advantage of this. If not and you require assistance later after coming up against something you are finding it difficult to deal with - go and get their help rather than worrying.

Where to find help?

All our funeral directors have a relationship with a local firm of Solicitors who will be

able to assist you and be familiar with everything required.

Funeral Costs

Every funeral arranged by G. Roberts Independent Family Funeral Directors will have a written estimate prepared in advance by an experienced funeral director, this will need to be signed along with our contract by the person making the decisions and ultimately responsible for paying the invoice. As part of this process a discussion will take place concerning the funding of the funeral.

We typically ask for a number of third party costs (disbursements) paid between the initial meeting and two working days before the day of the funeral.

The final invoice will be sent approximately one week after the funeral. In the event of the funeral being substantially funded by a pre-paid funeral plan the invoice for any items ordered but not paid for by the plan provider will also be sent at this time.

Invoices to Third Parties

When requested we will send an invoice directly to a third party such

as another family member, bank, building society, solicitor or insurance company for payment, and prepare a duplicate copy for information purposes and send this to our client. The client instructing G. Roberts Independent Family Funeral Directors and signing the contract will remain ultimately responsible for payment and interest is payable if a long delay occurs before payment is received in line with our terms and conditions which can be found at www.g-roberts.co.uk.

Other Help Available

Some clients will be eligible for help with funeral costs from the DWP. Our funeral directors will be able to advise clients on their eligibility for such claims based on their receipt of a means tested benefit and the financial situation of the deceased person and their immediate family. The maximum DWP grant does not cover the full cost of a funeral.

We have expert staff available to help with DWP claims and to assist in obtaining any further help available from Government or Charities.



G. Roberts Independent Family Funeral Directors were friendly, courteous & very professional at such a difficult time & I could not praise them highly enough.

Unattended Funeral Service from £1195.00

(Direct cremation and burial services. These funerals take place at an undisclosed date and time.)

- Supply of a funeral director's choice of coffin.
- Removal of the deceased within 50 running miles of the place of death to the Sherwood Street chapel of rest. (Extra milage charges may apply)
- Care, preparation of the deceased prior to the funeral.

- Funeral vehicle and staff on the day of the service.
- Liaising with all third parties in connection with the funeral arrangements.
- Professional, personal attendance and the arranging of all documentation prior to the funeral service.

Typical Disbursement Fees

| Woodlands Crematorium Fee | £530.00 |
|--------------------------------------|---------|
| East Riding Crematorium Fee | £550.00 |
| Doctor's Fee (Cremation Certificate) | £82.00 |

Example Costs (including third party costs)

| Unattended Cremation Service at | Woodlands Crematorium | £1807.00 |
|---------------------------------|-------------------------|----------|
| Unattended Cremation Service at | East Riding Crematorium | £1827.00 |

Traditional Funeral Service

from £3299.00

(This funeral service is common choice for a funeral service, covering a traditional full 60 minute crematorium service time or church / chapel service followed by burial or cremation.)

- Supply of a fully furnished traditional oak veneer coffin. (Or choose coffin choice page 16 at an additional cost.)
- Removal of the deceased within 50 running miles of the place of death to the Sherwood Street chapel of rest. (Extra milage charges may apply)
- Care, preparation of the deceased prior to the funeral.
- Use of the chapel of rest prior to the funeral.

- Provision of a Mercedes Hearse on the day of the funeral.
- Sufficient Bearers on the day of the funeral.
- Liaising with all third parties in connection with the funeral arrangements.
- Online obituary notice and memorial page.
- Professional, personal attendance and the arranging of all documentation prior to the funeral service.

Traditional Coffin included in price

(Traditional coffins are available in the variety of finishes or painted colours.)

Typical Disbursement Fees

| Woodlands Crematorium Fee | £1060.00 |
|--------------------------------------|-------------------|
| East Riding Crematorium Fee | £1210.00 |
| Doctor's Fee (Cremation Certificate) | £82.00 |
| Service Officiant's Fee | £195.00 - £240.00 |

Example Costs (including third party costs)

| Traditional Cremation Service at Woodlands Crematorium | £4641.00 |
|---|----------|
| Traditional Cremation Service at East Riding Crematorium | £4791.00 |
| Traditional Church Service followed by attended cremation | £4796.00 |

Essential Farewell Funeral Service from £2005.00

This funeral service, is specifically only available for the following funeral services.

Woodlands Crematorium, 9.15am service time

East Riding Crematorium, 9.30am service time

- Supply of a funeral director's choice of coffin. (Or choose coffin choice page 16 at an additional cost.)
- Removal of the deceased within 50 running miles of the place of death to the Sherwood Street chapel of rest.
- Care, preparation of the deceased prior to the funeral.
- Use of the chapel of rest prior to the funeral.

- Provision of a Mercedes Hearse on the day of the funeral.
- Sufficient Bearers on the day of the funeral.
- Liaising with all third parties in connection with the funeral arrangements.
- Professional, personal attendance and the arranging of all documentation prior to the funeral service.

Typical Disbursement Fees

| £674.00 |
|-------------------|
| £899.00 |
| £82.00 |
| £95.00 |
| £195.00 - £240.00 |
| |

Example Costs (including third party costs)

| Reduced Service Time at Woodlands Crematorium | £2961.00 |
|---|----------|
| Reduced Service Time at East Riding Crematorium | £3186.00 |



Additional Third Party Costs

Woodlands Crematorium Fees

| Unattended Cremation Fee | £530.00 |
|---|-------------------|
| Reduced Service Cremation Fee (45 minute) | £674.00 |
| Full Service Cremation Fee (60 minute) | £1060.00 |
| Grave Purchase; Woodlands Cemetery | £1200.00 |
| Grave Purchase; Woodlands Cemetery (Cremated Remains) | £600.00 |
| Grave Digging; Woodlands Cemetery | £200.00 - £950.00 |
| 25 Professional Made Photograph Slideshow | £99.00 |

East Riding Crematorium Fees

| Unattended Cremation Fee | £550.00 |
|---|----------|
| Reduced Service Cremation Fee (60 minute) 9.30am only | £899.00 |
| Full Service Cremation Fee (60 minute) | £1210.00 |

Other Fees

| Vicar, Minister, Celebrant's Fee | £195.00 - £240.00 |
|---------------------------------------|-------------------|
| Doctor's Fee (Cremation Certificates) | £82.00 |
| Live Stream (Crematorium Service) | £65.00 |
| Live Stream (Church Service) from | £445.00 |
| Limousine from | £195.00 |
| Car from | £175.00 |

All disbursements and third-party costs are subject to change.



Music

At most local crematoria a system is available to download music from the internet to use during the service. We have contact with several soloists, bands, choirs and musicians who can be engaged when required.

Personal Address systems, Video Screens & Recording of Services

Through a relationship with a local firm we are able to offer PA systems to allow a service to be broadcast to a large congregation, video links to extend the service to another venue, and recording equipment to allow a video or audio recording of a service to be made and kept by the family.

Webcasting

Sending live video through the internet allows bereaved relatives and friends to share a loved one's funeral when they are unable to attend in person. We have found that the service is particularly valued by those who live abroad and also those who would like to be present at a funeral but are too unwell to travel.

Catering

If you require catering after the funeral you can either make your own arrangements or contact us to make a booking at a hotel or provide a caterer.

Listing Mourners £80.00

On all funerals we will now offer to send an usher to the place of service beforehand. This practice allows for someone from our firm to welcome all of the mourners, show them to their seats in advance where possible and hand out printed orders of service if these have been provided. The usher will then offer each mourner a card on which to complete their own name, along with that of anyone whom they are representing but is not able to attend. At the end of the service the usher will collect in all of the cards or there is the option of submitting the details online. We produce a list of all the mourners names alphabetically, together with the names of people who could not attend but were represented. Multiple copies can be produced if required.

















Our family caring for your family.











Coffins included within our funeral packages



Wood Finishes and Colours

The Simple and Traditional Funeral Service coffins are available in the below left wood finishes and available in any of the colours from the chart below right.







PLEASE SCAN
THE QR CODE
TO VIEW
THE IMAGES
AVAILABLE ON
THE WEBSITE

Please note: actual colours may vary slightly

In addition, both ranges of coffins can feature engraved images from a wide selection of choices.

Additional Coffin Selection











Cremated Remains Caskets









CARLISLE

£115.00



EXETER





ARTISTE





ARTISTE





ARTISTE



Ashes Scatter Tubes

LARGE TUBE (CONTAINING ALL THE REMAINS) £45.00 MEDIUM TUBE (CONTAINING HALF THE REMAINS) £30.00 SMALL TUBE (CONTAINING QUARTER THE REMAINS) £20.00



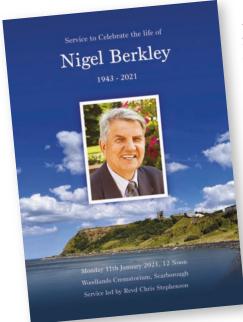


Printed Orders of Service

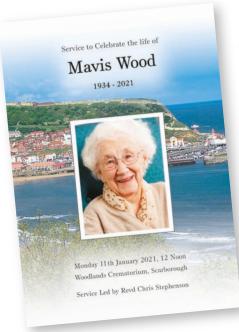
FROM £3.50 PER COPY

Working with a local professional printing establishment we can offer an exclusive range of Printed Order of Service's. Orders of Service can be particularly useful. They guide the

congregation through the service, show words to any hymns, music, or prayers and, perhaps most importantly, provide a lasting keepsake for those who attend.



NORTH BAY



SOUTH BAY



SOFT LILIES

> Provide your own images and ideas to create a personalised design

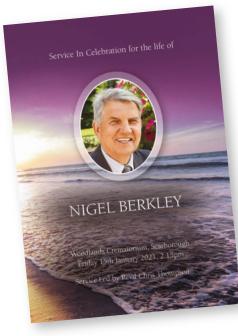
BESPOKE DESIGN



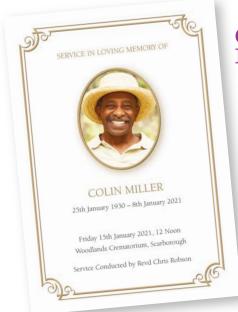
CALM WATER



BUTTERFLY ORCHIDS



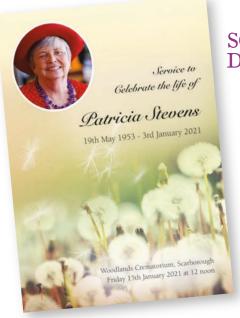
SUNSET BEACH



GOLD BORDER



SIMPLE



SOFT DANDELIONS

Floral Tributes





"MUM" \mathbf{OR} "DAD" as shown or any other words can be created on request.

Our Vehicles

Introducing our executive fleet of vehicles which are comfortable, roomy with luxury interiors which are cleansed thoroughly after every journey. All our vehicle exteriors are black and are highly polished with our trademark cherished number plates, EVN.





OUR OTHER VEHICLES INCLUDE:

17 EVN

Our Mercedes Vito was purpose built and converted into a specific first call removal vehicle.

131 EVN

A gloss black Mercedes. This registration has been in our family's possession for more than 50 years.

All our vehicles are available for executive private hire, weddings, proms and other occasions.

Horse Drawn Carriages



Working with an expert carriage master we can exclusively offer Horse Drawn Hearses.

Either Black or White Horses can work in teams of two, four or six with a black, white or silver glass hearse.





Bespoke Funeral Vehicles





A vintage Rolls Royce Phantom H-VI built on a 1969 Mulliner body was converted into a hearse in 1980.

£POA

1960's Morris Minor Traveller converted into a hearse.

£POA



Harley Davidson Road King, motorcycle hearse.

£POA

SWL Memorial Keepsakes



HEART IN SETTING MEMORIAL PENDANT



CIRCLE LOCKET **MEMORIAL PENDANT**



8MM CIRCLE **PENDANT NECKLACE**



EARRINGS KEEPSAKES

4MM DAINTY STUD EARRINGS







EARRINGS

4MM DAINTY STUD EARRINGS









SMALL MEMORY BEAR

TO ACCESS THE FULL SCARBOROUGH COLLECTION PLEASE SCAN THE QR CODE. ALL PRICES ARE UPON REQUEST.

Fingerprint Memorial Jewellery



Flame Cremation Pendant

Available in Solid Nickel Free 925 Sterling Silver.

- 18" Silver Box Chain included
- Optional 20" or 22" or a thicker 18", 20" or 22" chain available
- This piece will hold a small amount of cremated ash
- Fingerprint included
- Custom message, authentic signature, or laser etched photo available



Tree of Life Pendant

A celebration of a special loved one's life.

- Crafted from surgical stainless steel
- Holds cremated ash
- 20" Rolo Style Chain included
- Optional fingerprint, custom engraving, or laser etched photo available on reverse side



Oval Cremation Pendant

Solid Nickel Free 925 Sterling Silver.

- 18" Silver Box Chain included
- Optional 20" or 22" or a thicker 18", 20" or 22" chain available
- This piece will hold a small amount of cremated remains
- Fingerprint included
- Custom message, authentic signature, or laser etched photo available



Silver Indented Heart Pendant

Crafted from Nickel Free 925 Sterling Silver.

- 18" Silver Box Chain included
- Optional 20" or 22" or a thicker 18", 20" or 22" chain available
- Fingerprint included
- Custom message, authentic signature, or laser etched photo available

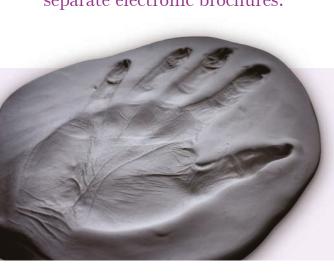


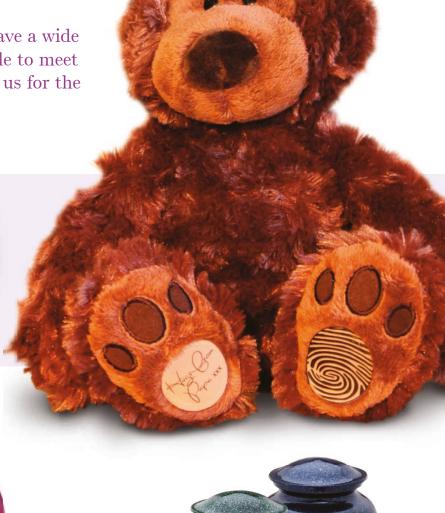


Urns and Memorial Keepsakes

We know the right cremation urn or memorial product to hold the ashes of a treasured loved one. Our choices are beautiful, made with care, and are popular with today's families.

Working with many suppliers, we have a wide range of urns and keepsakes available to meet everyone's requirements. Please ask us for the separate electronic brochures.









Pre-paid Funerals

Funeral planning relieves your loved ones of the burden of having to find funds to pay for a funeral at a time when they may be feeling overwhelmed and vulnerable. A funeral plan can be a thoughtful and responsible approach to a sensitive subject.

We pride ourselves in providing a caring and professional service. By planning your funeral with us, you will receive local knowledge and expertise, which will provide peace of mind knowing that all your wishes are taken care of in advance. With a funeral plan you choose the funeral you want and pay for our services included in your plan at today's prices, relieving your loved ones of any worries about your funeral arrangements.

When you take out an Open Pre-paid Funeral Plan, you have the reassurance that your money is protected. You select how you wish to pay for your plan and, depending on your choice, your money is paid into the Open Pre-paid Funeral Plan Trust.



Pre-Paid Funeral Plan Pricing

| Unattended Funeral Pre Paid Plan Funeral Director's Services Disbursement Fees Plan Admin Fee | £2092.00 £1195.00 £612.00 £285.00 |
|--|---|
| Simple Funeral Pre Paid Plan Funeral Director's Services Disbursement Fees Plan Admin Fee | £4926.00 £3299.00 £1342.00 £285.00 |
| Traditional Funeral Pre Paid Plan Funeral Director's Services Disbursement Fees Plan Admin Fee | £5121.00 £3494.00 £1342.00 £285.00 |
| Select Funeral Pre Paid Plan Funeral Director's Services Disbursement Fees Plan Admin Fee | £5316.00 £3689.00 £1342.00 £285.00 |

"Bespoke memorials to remember those you love."









123 Falsgrave Road, Scarborough North Yorkshire, YO12 5EG

01723 368444



| Notes |
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G. Roberts

INDEPENDENT FAMILY FUNERAL DIRECTOR



Providing Funerals of Distinction Since 1986

Sherwood House, 119 Victoria Road, Scarborough, YO11 1SP 1B & 6/8 Sherwood Street, Scarborough, YO11 1SR

Tel: 01723 501027 (24 hours) www.g-roberts.co.uk office@g-roberts.co.uk

Proud members of the Society of Allied & Independent Funeral Directors, ensuring, local trusted experience.

Client Parking Available











